

AC Signs Limited Business Terms and Conditions

Sale of goods and provision of services

Version 1.0 | Effective 23 September 2026

Business customers only These Conditions apply where the Customer is acting wholly or mainly for the purposes of its trade, business, craft or profession. They do not apply to consumers.

1 Interpretation

- 1.1 In these Conditions:
- 1.1.1 Business Day means a day other than a Saturday, Sunday or public holiday in England when banks in London are open for business.
 - 1.1.2 Charges means the prices, fees and other amounts payable by the Customer under the Contract.
 - 1.1.3 Company, we, us and our mean AC Signs Limited, company number 14092669, registered in England and Wales.
 - 1.1.4 Conditions means these business terms and conditions, as identified by their version and effective date.
 - 1.1.5 Contract means the contract between the Company and the Customer for the supply of Goods and/or Services, comprising the documents listed in clause 2.6.
 - 1.1.6 Customer and you mean the person or organisation buying the Goods and/or Services from the Company in the course of business.
 - 1.1.7 Goods means any goods, signage, materials or products supplied by the Company under the Contract.
 - 1.1.8 Order means the Customer's acceptance of a Quotation or other instruction to proceed, including an online acceptance, written approval, purchase order or written instruction.
 - 1.1.9 Quotation means our written quotation or proposal for the Goods and/or Services.
 - 1.1.10 Services means the services described in the Quotation, including any agreed surveying, design, manufacture, practical project coordination, delivery, installation, maintenance or removal work.
 - 1.1.11 Site means any premises or location at which Goods are to be delivered or Services performed.
 - 1.1.12 Writing includes email, an online quotation acceptance, a message sent through our accounting or quotation system, and any other durable electronic communication agreed by us.
 - 1.1.13 Practical Completion means that the agreed work is materially complete apart from minor snagging which does not prevent safe and reasonable use.
- 1.2 References to legislation include that legislation as amended or replaced. Headings are for convenience and do not affect interpretation. Words following "including" are examples and do not limit the words before them.

2 Business customers and formation of the Contract

- 2.1 By placing an Order, the Customer confirms that it is acting wholly or mainly for business purposes and has authority to bind the organisation named in the Quotation. If the Customer is acting wholly or mainly outside its trade, business, craft or profession, it must not place an Order under these Conditions and must contact us before ordering so that appropriate consumer terms can be issued.
- 2.2 Unless the Quotation states otherwise, it is open for acceptance for 30 days from its date. We may withdraw or correct a Quotation before it is accepted where it contains an obvious error.
- 2.3 A Contract is formed when any of the following occurs:
- 2.3.1 the Customer accepts the Quotation through the online quotation system;
 - 2.3.2 the Customer sends unqualified written approval or a purchase order which matches and clearly refers to the Quotation;
 - 2.3.3 the Customer gives a written instruction to proceed and we confirm acceptance; or
 - 2.3.4 at the Customer's request, we begin work or commit to materials, equipment, accommodation or third-party services for the Order.

- 2.4 The Customer must check the Quotation, specification, quantities, Site details and delivery information before placing an Order. The Customer is responsible for information and measurements it or its representatives supply.
- 2.5 Any terms contained in or referred to by the Customer's purchase order, portal or other document do not apply unless a director of the Company expressly agrees to them in Writing. A purchase order number or administrative instruction does not alter the Contract.
- 2.6 If there is any conflict, the following order of priority applies:
 - 2.6.1 any special terms expressly stated in the Quotation;
 - 2.6.2 the Quotation and its agreed specification;
 - 2.6.3 these Conditions; and
 - 2.6.4 any other document expressly incorporated by agreement in Writing.
- 2.7 No variation is binding unless agreed in Writing by both parties. An agreed email exchange is sufficient. The Customer must ensure that any person requesting a change has authority to do so.

3 Goods Services and customer supplied items

- 3.1 We will supply the Goods and/or Services materially in accordance with the Quotation and any approved drawings or specifications.
- 3.2 Samples, visuals, colour swatches and prototypes are guides unless the Quotation expressly makes them part of the specification. Differences caused by material batches, manufacturing tolerances, lighting, viewing distance, screen settings, print processes or the characteristics of the substrate are not defects where they fall within normal industry tolerances.
- 3.3 We may make a minor change that is necessary to comply with law, safety requirements or product availability, provided it does not materially reduce the appearance, quality or function of the Goods or Services. We will tell the Customer before making a material substitution.
- 3.4 Where the Customer, its client or another supplier provides artwork, signs, vinyl, fixings, electrical equipment or other items, the Customer is responsible for their accuracy, quantity, condition, compatibility, compliance and fitness for the intended use. We are not responsible for defects inherent in Customer-supplied items. Additional work, delay or return visits caused by unsuitable, incomplete, damaged or late Customer-supplied items will be charged to the Customer.
- 3.5 The Services do not include structural engineering, electrical design, asbestos investigation, planning advice, building-control advice, client representation or other regulated or professional technical consultancy. Practical comments, installation planning and project coordination provided in connection with our own work do not amount to professional engineering, design or consultancy advice. Any future professional consultancy service must be covered by separate written terms and confirmed by us as appropriately insured before it is supplied.
- 3.6 Unless expressly included in the Quotation, final connection to a mains electrical supply must be carried out by a suitably qualified person appointed by the Customer. We are not responsible for electrical supplies, controllers, wiring or connections provided or altered by others.

4 Surveys drawings artwork and intellectual property

- 4.1 A survey is limited to the scope stated in the Quotation and to areas that are safely visible and reasonably accessible at the time. Unless expressly agreed, it does not include intrusive investigation, opening up the building fabric, structural calculations, detection of concealed services, asbestos inspection or verification of information supplied by others.
- 4.2 Where we have not been instructed to survey the Site, the Customer is responsible for the accuracy and completeness of all measurements and Site information. Remaking, adapting or returning to Site because that information was inaccurate or incomplete will be charged as additional work.
- 4.3 Where we have carried out an agreed survey, we are responsible for measurements taken within its stated scope. This does not apply to concealed conditions, inaccessible areas, inaccurate third-party information or changes made to the Site after the survey.
- 4.4 We will provide proofs, drawings or manufacturing details for approval only where they are included in the Quotation or reasonably required for the agreed work. The Customer must check all wording, spelling, dimensions, quantities, layout, colours, locations and other visible details before giving written approval.
- 4.5 Written approval authorises manufacture or performance. Changes requested after approval may affect the price and programme. Approval does not transfer responsibility to the Customer for our manufacturing workmanship or for an installation method selected and controlled by us.

- 4.6 The Customer warrants that it has permission to use all names, logos, images, trademarks, fonts, designs and other material it supplies or instructs us to reproduce. Any third-party intellectual-property claim arising from Customer-supplied material or instructions is dealt with under clauses 11.7 and 11.8.
- 4.7 We retain ownership of our pre-existing know-how, methods, templates, concepts, artwork, drawings, specifications, production files and other intellectual property. Once all Charges for the relevant Contract have been paid, the Customer receives a non-exclusive licence to use the finished Goods and any final deliverables supplied under the Contract for their intended purpose. Editable artwork, source files, manufacturing files and production drawings are not included unless the Quotation expressly says otherwise.
- 4.8 Survey information, drawings and other project documents are prepared only for the Customer, project and purpose stated in the Quotation. No third party may rely on them without our prior written agreement.

5 Site access preparation and installation

- 5.1 The Customer must obtain all permissions needed for the work, including the authority of the Site owner or occupier, planning permission, landlord consent, permits, licences and permission to remove or dispose of existing items.
- 5.2 The Customer must provide, at the agreed time:
- 5.2.1 safe, clear and uninterrupted access to the Site and working area;
 - 5.2.2 accurate Site rules, induction requirements, working hours, delivery restrictions, risk information and details of other contractors whose work may affect us;
 - 5.2.3 suitable loading, parking, welfare, lighting and power facilities where reasonably required;
 - 5.2.4 surfaces and structures that are sound, dry, clean and suitable for the proposed work; and
 - 5.2.5 information about concealed services, asbestos or other hazards which are or ought reasonably to be known to the Customer or Site controller.
- 5.3 Where the Customer provides access equipment, lifting equipment, scaffolding or plant, it must be suitable, available when required, properly inspected and operated by competent persons. Unless the Quotation states otherwise, any access equipment supplied by us is charged in addition to the installation labour.
- 5.4 We may stop or postpone work where access, Site conditions, weather or the actions of others make the work unsafe, impracticable or materially different from the information on which the Quotation was based. This does not make us liable for delay. The Customer must pay reasonable additional costs caused by the relevant condition, including waiting time, abortive attendance, storage, remobilisation, additional labour and additional access equipment, where the condition was not caused by us.
- 5.5 We are not responsible for damage caused by concealed services, defective structures, unsuitable substrates or hazards that were not disclosed and could not reasonably have been identified within the agreed survey or installation scope.
- 5.6 Unless expressly included, installation does not include decoration, specialist making good, structural repairs, removal of hidden fixings, builders' work or the reinstatement of finishes beyond reasonable making good around our own new fixing points.
- 5.7 Where we remove existing signs or materials at the Customer's request, the Customer warrants that it has authority to do so and that the items are safe to handle and free from undisclosed contamination or hazardous substances. Disposal and specialist waste charges are payable by the Customer unless included in the Quotation.
- 5.8 We may take Site photographs for surveying, installation records, quality control and evidence of completion. We will not publish photographs that identify the Customer or its client without permission.

6 Charges and changes

- 6.1 The Charges are stated in the Quotation and are exclusive of VAT unless the Quotation expressly says otherwise. VAT will be added at the applicable rate.
- 6.2 The Charges are based on the information available when the Quotation is issued, the stated quantities and specification, the agreed working hours and reasonable continuity of access.

- 6.3 Travel, mileage, accommodation, subsistence, parking, tolls, permits, waste charges, plant, access equipment and third-party costs are included only where the Quotation says so. An excluded or variable cost will be charged only where its basis is identified in the Quotation, agreed in Writing, or it results from a matter chargeable under clause 6.5.
- 6.4 If the Customer requests a change, we will confirm the effect on price and programme in Writing where reasonably practicable before carrying it out. We are not obliged to carry out a change until it is agreed.
- 6.5 We may charge reasonable additional amounts for work or costs caused by:
- 6.5.1 inaccurate or incomplete information supplied by the Customer or others on its behalf;
 - 6.5.2 a change to the scope, quantities, specification, programme, Site or access arrangements;
 - 6.5.3 a delay, interruption or abortive visit not caused by us;
 - 6.5.4 concealed or unexpected Site conditions which could not reasonably have been identified beforehand;
 - 6.5.5 additional surface preparation, making good, removal, disposal, storage, protection or return visits; or
 - 6.5.6 an increase in third-party costs caused by a Customer-requested delay or a delay for which the Customer is responsible.
- 6.6 Where urgent work is reasonably necessary to protect people, property or the Goods, we may carry it out without prior price approval if it is not reasonably practicable to obtain instructions. We will explain the work and resulting charge as soon as reasonably possible.

7 Invoicing and payment

- 7.1 We may require a deposit, pro-forma payment, staged payment or payment on completion where stated in the Quotation or invoice. Unless a different due date is stated, an invoice is payable within 30 days of its date.
- 7.2 We may invoice when the relevant Goods are ready for collection, on delivery, at an agreed milestone, on completion of the Services, or at the other time stated in the Quotation. A Customer delay does not prevent us invoicing work completed, committed materials, third-party costs, storage and other amounts properly due.
- 7.3 The Customer must pay in cleared funds without deduction, withholding, counterclaim or set-off except where required by law.
- 7.4 If the Customer genuinely disputes an invoice, it must give us written details within seven days of the invoice date and pay the undisputed amount by the due date. The parties will work promptly and reasonably to resolve the disputed amount.
- 7.5 If an amount is not paid when due, we may charge statutory interest and fixed-sum compensation under the Late Payment of Commercial Debts (Interest) Act 1998, together with reasonable debt-recovery costs to the extent permitted by law.
- 7.6 We may suspend manufacture, delivery, installation or any other Services while an undisputed amount remains overdue. We are entitled to a reasonable extension of time and reimbursement of reasonable costs caused by the suspension and restart.
- 7.7 Payment is not treated as received until cleared funds are available to us. Payment of an invoice does not prevent the Customer raising a valid latent-defect claim under clause 10.

8 Delivery completion inspection and snagging

- 8.1 Any delivery, installation or completion date is an estimate unless we expressly agree in Writing that time is of the essence. We will use reasonable endeavours to meet agreed dates and will notify the Customer of a material delay when reasonably practicable.
- 8.2 We are entitled to a reasonable extension of time where delay is caused by the Customer, the Site controller, another contractor, a change, unsafe conditions, late information or approval, or an event described in clause 13.
- 8.3 We may deliver or complete the work in stages and invoice each stage where reasonable.
- 8.4 If the Customer does not accept delivery, collection or installation when agreed, we may store the Goods and charge reasonable storage, handling, redelivery, remobilisation and related costs. Delivery and payment are not postponed merely because the Customer fails to collect or provide access.

- 8.5 The Customer must inspect the Goods and completed Services promptly. Any visible shortage, transit damage or readily apparent defect must be reported in Writing within five Business Days after delivery or completion, with reasonable details and photographs where available. This time limit does not apply to a defect that was not reasonably discoverable on inspection.
- 8.6 A latent defect must be reported as soon as reasonably practicable after discovery and within the warranty period in clause 10.
- 8.7 Minor defects or incomplete items that do not prevent safe and reasonable use will be recorded as snagging. They do not entitle the Customer to reject the whole work or withhold payment for unaffected Goods or Services. We will remedy valid snagging items within a reasonable time, taking account of access and material availability.
- 8.8 A signed delivery note, completion record or job sheet is evidence of delivery or completion and visible condition at that time. It does not waive a valid claim for a latent defect.

9 Risk and ownership

- 9.1 Risk in Goods supplied by us passes to the Customer:
 - 9.1.1 on collection, when the Goods are collected by the Customer or its carrier;
 - 9.1.2 for a delivery-only Contract, when the Goods are delivered to the agreed location; or
 - 9.1.3 where we have agreed to install the Goods, on Practical Completion, except that risk passes earlier if the Goods are delivered into the custody or control of the Customer or Site controller, the Customer begins using them, or the Customer prevents or delays installation after delivery. We remain responsible, subject to clause 11, for physical loss or damage we cause while carrying out later installation work.
- 9.2 The Customer bears the risk arising from inherent defects, compatibility, suitability and accidental loss of Customer-supplied goods, materials and equipment. We will take reasonable care of them while they are in our possession and remain responsible, subject to clause 11, for physical loss or damage caused by our negligence.
- 9.3 Ownership of Goods supplied by us does not pass until we have received in cleared funds all Charges due under the relevant Contract.
- 9.4 From the time risk passes until ownership passes, the Customer must ensure that any uninstalled Goods held by it, its client or the Site controller are identifiable, adequately protected and insured, and are not pledged or charged as security.
- 9.5 If payment is overdue, we may require the return of unpaid Goods which remain uninstalled, readily identifiable and safely severable. We have no right under these Conditions to enter any premises without the lawful occupier's written consent or a court order, or to remove Goods where removal would be unsafe or cause material damage. Installation or incorporation of Goods does not release the Customer from its payment obligations.
- 9.6 If risk has passed but ownership has not, the Customer must hold any insurance proceeds relating to the Goods on trust for us up to the amount owed for them, to the extent permitted by law.

10 Warranty and remedies

- 10.1 Subject to this clause, we warrant for 12 months from delivery of the Goods or completion of the relevant Services that:
 - 10.1.1 Goods supplied by us will materially comply with the agreed specification, be of satisfactory quality and, where manufactured by us, be free from material defects in materials and workmanship; and
 - 10.1.2 Services will be performed with reasonable care and skill.
- 10.2 The Customer must notify us of a warranty claim in accordance with clauses 8.5 and 8.6, provide reasonable details, preserve relevant evidence and allow us a reasonable opportunity to inspect and investigate before work is altered by others, except where urgent action is reasonably required for safety or to prevent further damage.
- 10.3 Where a valid warranty claim is established, we may in the first instance choose to repair or replace the affected Goods or re-perform the affected Services. If that remedy cannot reasonably be provided within a reasonable time, we may provide an appropriate price reduction or refund. Any liability for resulting loss remains subject to clause 11.
- 10.4 The warranty does not apply to the extent a problem is caused by:
 - 10.4.1 normal wear and tear, expected ageing, routine maintenance requirements or normal material and colour tolerances;

- 10.4.2 misuse, accidental damage, vandalism, impact, neglect, unauthorised alteration or repair;
 - 10.4.3 failure to follow written operating, cleaning, care or maintenance instructions;
 - 10.4.4 an unsuitable substrate, defective structure, concealed condition, water ingress, contaminated surface or movement in the building or supporting structure that we did not cause;
 - 10.4.5 electrical supply, wiring, controls, connections or equipment provided, installed or altered by others;
 - 10.4.6 Customer-supplied goods or materials, except that our own installation workmanship remains covered;
 - 10.4.7 installation, removal or relocation by anyone other than us or a person authorised by us; or
 - 10.4.8 weather, temperature, chemical exposure or environmental conditions outside the product specification or reasonably anticipated service conditions.
- 10.5 Where a third party manufactured an item, we will also pass on the benefit of any available manufacturer's warranty so far as we are permitted to do so. That warranty is additional to, and does not replace, our obligations under clause 10.1.
- 10.6 A repaired or replaced item, or re-performed Service, is covered for the remainder of the original warranty period or three months from the remedy, whichever is longer.
- 10.7 Nothing in this clause requires us to undertake warranty work while an undisputed invoice relating to the relevant Contract is overdue, except where urgent work is reasonably necessary for safety.

11 Liability and customer indemnities

- 11.1 Nothing in the Contract limits or excludes either party's liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, breach of the terms implied by section 12 of the Sale of Goods Act 1979, or any other liability that cannot lawfully be limited or excluded.
- 11.2 Subject to clause 11.1, our total liability for physical loss of or damage to tangible property caused by our negligence will not exceed £5,000,000 for any one event or series of connected events.
- 11.3 Subject to clauses 11.1 and 11.2, our total aggregate liability arising out of or in connection with a Contract, whether in contract, tort including negligence, breach of statutory duty, misrepresentation or otherwise, will not exceed 100 per cent of the total Charges paid or payable under that Contract.
- 11.4 Subject to clause 11.1, neither party is liable to the other for any indirect or consequential loss. We are not liable for loss of profit, revenue, business, contracts, anticipated savings, goodwill, reputation or data, whether direct or indirect.
- 11.5 We are not liable for a failure caused by inaccurate information, defective or late Customer-supplied items, an unsuitable Site, the act or omission of the Customer or another contractor, or any matter expressly allocated to the Customer under the Contract, except to the extent that our own negligence contributed to the loss.
- 11.6 Each party must take reasonable steps to mitigate any loss for which it seeks recovery.
- 11.7 The Customer will indemnify us against reasonable losses, liabilities, damages and costs arising from a third-party claim to the extent caused by:
- 11.7.1 material, intellectual property or instructions supplied by the Customer which infringe another person's rights;
 - 11.7.2 the Customer's lack of authority to install, remove, use or dispose of items at the Site;
 - 11.7.3 an undisclosed hazardous material or condition under the Customer's control; or
 - 11.7.4 the Customer's negligence or material breach of the Contract.
- 11.8 An indemnified party must notify the other party promptly of a claim, avoid admissions without consent, take reasonable steps to reduce the loss, and allow the indemnifying party reasonable involvement in the defence and settlement. The indemnity does not apply to the extent the claim was caused by the indemnified party.
- 11.9 The limitations in this clause apply only to the fullest extent permitted by law. All terms implied by law are excluded to that extent, except those which cannot lawfully be excluded.

12 Cancellation suspension and termination

- 12.1 Once a Contract has been formed, the Customer may cancel it only with our written agreement.
- 12.2 If we agree to cancellation, the Customer must pay:
- 12.2.1 the Charges for work completed up to cancellation;
 - 12.2.2 the cost of materials ordered or committed, including bespoke or non-returnable items;

- 12.2.3 third-party cancellation, restocking, accommodation and hire charges;
- 12.2.4 reasonable storage, protection, administration and demobilisation costs; and
- 12.2.5 any reasonable net loss of profit on the cancelled work which we cannot avoid after taking reasonable steps to mitigate it.
- 12.3 The amounts payable under clause 12.2 will not exceed the unpaid balance of the Contract price, except for reasonable storage, protection, redelivery, demobilisation or third-party cancellation costs caused by the cancellation and not included in that balance.
- 12.4 We may suspend performance immediately where:
 - 12.4.1 an undisputed payment is overdue;
 - 12.4.2 the Customer fails to provide approval, information, access or cooperation reasonably required;
 - 12.4.3 continuing would create a health and safety or legal risk which we could not reasonably be expected to accept; or
 - 12.4.4 we reasonably believe the Customer will be unable to pay and it does not provide reasonable security when requested.
- 12.5 Either party may terminate the Contract by written notice if the other commits a material breach and, where the breach can be remedied, fails to remedy it within 14 days after written notice requiring it to do so.
- 12.6 To the extent permitted by applicable insolvency law, we may terminate immediately by written notice if the Customer enters insolvency, administration, liquidation, a creditor arrangement or any equivalent process, ceases or threatens to cease business, or if an undisputed amount remains unpaid seven days after written notice of default.
- 12.7 On suspension or termination, the Customer must immediately pay all invoices due and all amounts properly incurred, without double recovery, for work completed, committed materials, third-party costs, storage and cancellation. We may issue an invoice for those amounts. Termination is without prejudice to accrued rights and recoverable damages, including unavoidable net loss of profit caused by the Customer's breach, subject to reasonable mitigation and clause 11. Clauses intended to continue, including payment, intellectual property, liability, confidentiality and governing law, remain effective.

13 Events outside reasonable control

- 13.1 Neither party is liable for delay or failure caused by an event outside its reasonable control, including severe weather which makes work unsafe, fire, flood, epidemic, industrial dispute, transport or utility failure, government action, shortage, or supplier failure that could not reasonably have been avoided.
- 13.2 The affected party must notify the other as soon as reasonably practicable, take reasonable steps to reduce the effect of the event, and resume performance when reasonably able. The time for performance will be extended by a reasonable period.
- 13.3 We may charge reasonable storage, protection and demobilisation costs necessarily incurred because the event prevents delivery or Site work, provided we notify the Customer where reasonably practicable.
- 13.4 If the event continues for more than 60 days and materially prevents performance, either party may terminate the affected part of the Contract by written notice. The Customer must pay for work completed, committed materials and unavoidable third-party costs up to termination.

14 Confidentiality and data protection

- 14.1 Each party must keep the other's confidential commercial and technical information secure and use it only for the Contract. This does not apply to information which is public other than through breach, was lawfully known already, is lawfully received from a third party, or must be disclosed by law or to a professional adviser, insurer or subcontractor who is bound to protect it.
- 14.2 We will process personal data as required to prepare quotations, manage the business relationship, perform the Contract, keep accounting and legal records, protect our legitimate business interests and comply with law. We may share relevant data with employees, subcontractors, professional advisers, insurers, payment providers and authorities where reasonably necessary and lawful.
- 14.3 We will not treat acceptance of a Quotation as consent to direct marketing. Marketing communications will be sent only where a separate consent has been obtained or where another lawful basis and the applicable electronic-marketing rules allow it. The recipient may opt out at any time.

- 14.4 Each party must comply with the data-protection law that applies to its own processing. Further information is set out in our Privacy Notice, which will be supplied or linked when we collect personal data. A copy may also be requested from adam@acsigns.co.uk.

15 General

- 15.1 We may use suitably competent subcontractors and remain responsible for the parts of the Services they perform on our behalf, subject to the Contract.
- 15.2 We may assign the benefit of the Contract or transfer it as part of a genuine business transfer. The Customer may not assign or transfer the Contract without our prior written consent, which will not be unreasonably withheld where the proposed assignee is financially and operationally suitable.
- 15.3 A notice under the Contract must be in Writing and sent to the postal or email address stated in the Quotation, the Customer's Order, or a later address notified for notices. A notice delivered by hand is treated as received when left at the correct address. A notice sent by first-class post is treated as received at 9:00 am on the second Business Day after posting. An email is treated as received at 9:00 am on the next Business Day after sending, provided the sender does not receive an automated delivery-failure message. This clause does not apply to formal service of court proceedings.
- 15.4 The Contract constitutes the entire agreement about its subject matter. Each party acknowledges that it has not relied on a statement not recorded in the Contract, but this does not limit liability for fraud or fraudulent misrepresentation.
- 15.5 A delay or failure to exercise a right is not a waiver. A waiver is effective only for the particular matter for which it is given in Writing.
- 15.6 If any provision is invalid or unenforceable, it will be adjusted to the minimum extent necessary or, if adjustment is not possible, removed. The remaining provisions continue in effect.
- 15.7 No person other than the Company and the Customer has a right to enforce the Contract under the Contracts (Rights of Third Parties) Act 1999.
- 15.8 Nothing in the Contract creates a partnership, joint venture, employment relationship or agency between the parties.
- 15.9 The Contract may be signed or accepted electronically and in counterparts.
- 15.10 We may update these Conditions from time to time. An updated version applies only to a Contract formed on or after its effective date. The version made available to the Customer when the Contract is formed continues to govern that Contract.
- 15.11 The Contract and any non-contractual dispute or claim arising from it are governed by the law of England and Wales. The courts of England and Wales have exclusive jurisdiction.

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